

Support

HitMaker AI · Operated by Najdan Milojković

App Bundle ID: hitmakeralsongcreator.app

Last updated: June 7, 2026

Need help with HitMaker AI? We're here for you.

Contact: magic.apps07@gmail.com

We aim to reply within 2 business days.

Frequently Asked Questions

How do I create a song?

Tap the big CREATE SONG button on the Home screen, choose how you want to start (your own lyrics, AI-written lyrics, or instrumental only), pick a language, genre, voice and mood, then tap Generate. Each generation uses one Record.

What are Records?

Records are the in-app currency. One Record = one song generation. New users get a few free Records. You can get more by buying Record packs, watching a rewarded video, receiving a daily free Record when your balance is zero, or subscribing to Premium for unlimited generation.

How do I get a free Record each day?

If your balance is zero, you can claim one free Record per day. We'll send a reminder at 8:00 PM your local time; open the App to receive it.

What does Premium include?

Unlimited song generation (subject to fair use), premium genres, voices and languages, longer songs, higher-quality audio, and no ads.

How do I cancel my subscription?

Subscriptions are managed by Apple. Open the iOS Settings app → tap your name → Subscriptions → select HitMaker AI → Cancel. Your Premium remains active until the end of the current billing period.

How do I restore a purchase?

Go to Profile → Restore Purchases. Make sure you are signed in with the same Apple ID used for the original purchase.

Can I get a refund?

Purchases are handled by Apple. Refund requests are managed through Apple at reportaproblem.apple.com.

Where are my songs saved?

Your generated songs appear in the Studio tab. When signed in, they are backed up so you can recover them on a new device.

Do I own the songs I create?

You may use the songs you generate, including commercially, provided your use is lawful. Voices and personas are fictional and do not represent real artists. See the Terms of Use for details.

How do I delete my account and data?

Open Profile → Settings → Delete Account, or email magic.apps07@gmail.com from your account address. This removes your profile, Records balance, and stored songs.

A generation failed — was I charged a Record?

No. If a generation fails, your Record is automatically refunded. If you believe one was not returned, contact us and we'll fix it.

Still need help? Email us at magic.apps07@gmail.com and we'll get back to you.